



Northamptonshire 2020

Protecting you from harm



The Background



To review the current delivery model



Gave an enhanced picture of current and emerging demands on the Force

Enabled us to develop the most effective response to this.

To deliver

- ✓ A more productive management of demand
- ✓ Improved efficiency
- ✓ Better protect people from harm.

Highly evidenced through months of analysis



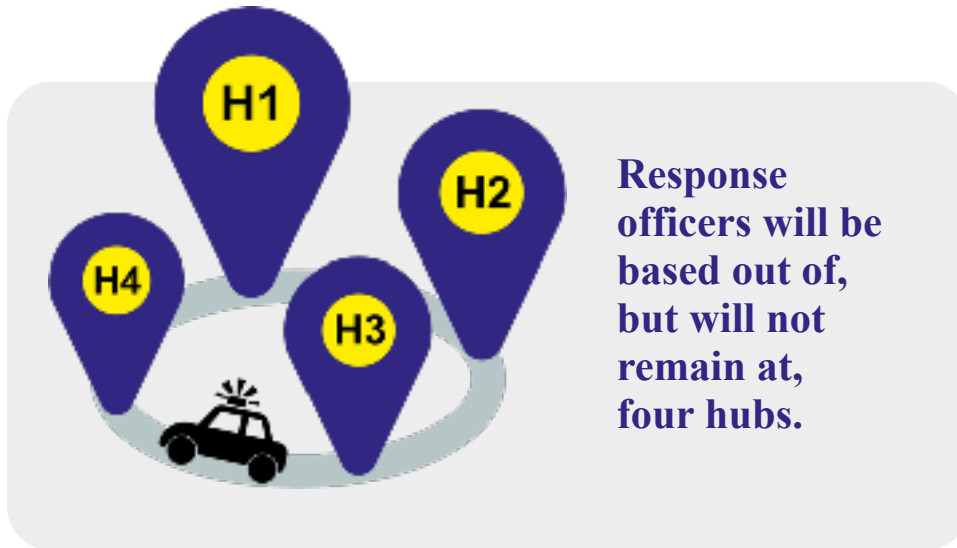
Neighbourhood Policing



- Continued commitment to locally identified officers and PCSOs.
Small reduction in the number of Neighbourhood officers and staff – however, the changes in other areas will mean the hours they spend on community policing activities will not reduce.
- **Stronger focus on community engagement**, localised problem solving, partnership working and visibility.
Police Community Support Officers will undertake enhanced responsibilities in relation to neighbourhood issues.



Response Policing



Response officers will be based out of, but will not remain at, four hubs.

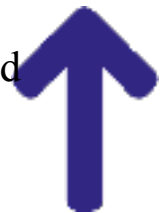


Will patrol
within the local community.

Will not carry an ongoing investigatory workload,
ensuring their prime focus is emergency response.



Will have greater capacity to manage incidents relating to missing people and to undertake proactive policing activities.



Public Protection and Investigations



- **New Force Investigation Team**, which will work alongside CID and free up response and neighbourhood officers to focus on their core role.
- **Investing in more resources** to protect the most vulnerable members of our communities, dedicated teams dealing with complex offences e.g. child sexual exploitation, domestic abuse and cybercrime.
- **New Domestic Abuse Prevention & Investigation Team (DAPIT)** will bring together all our specialist domestic abuse resources, providing a consistent countywide service.
- Our **Public Protection teams will be centralised in one 'hub'**, alongside partners such as social care, health and education.



Responding to your calls



999 emergencies and urgent calls for assistance **will remain a priority.**

For non-urgent incidents we are developing a much more consistent, victim focused service, which will be delivered by a new **Managed Appointments Unit.**



This dedicated team of officers will offer **pre-arranged appointments at a convenient location at police premises** or other location to allow better and more convenient service to the public, helping us see more people more quickly and allowing our response and neighbourhood officers to remain visible and active on the frontline.

Investing in the future



- **It is important that we invest appropriately in new, modern and more efficient buildings** to ensure our estate is fit for the future.
- **Our new complex in Kettering will include:**
 - ✓ a new custody suite – to replace old and outdated facilities at Corby
 - ✓ a three-storey office building
 - ✓ a new purpose-built training centre
- **The longer-term plan is to reduce our estate where it becomes surplus to requirements** – and at a local level to seek opportunities for co-location with partners e.g. Northampton Guildhall and Kettering Borough Council offices.



Making Northamptonshire a Safer Place



Committed to **protecting the most vulnerable**, responding quickly to emergencies, and protecting people and property.

We aim to provide a **better, stronger, more flexible policing service** for the people of Northamptonshire.



Following the review the Police and Crime Commissioner agreed to **additional funding** for an increase in police officer and frontline operational police staff numbers.

Our plans have been carefully worked through and we have been working hard to prepare for the introduction of the new model, which will go live on Monday, 30 October, 2017.



Protecting people from harm

Making Northamptonshire a safer place



A modern, flexible, more responsive and customer focused service.

A safer Northamptonshire

- New ways of working to provide a more flexible, responsive, victim and customer focused service
- Able to respond to the changing face of crime and better help those who need it most
- Focus on the greatest threat, risk and harm
- Investment in modern, well equipped facilities and the latest technology
- Additional funding for an increase in police officer and frontline police staff numbers



Responding to your call - a better more consistent, customer focused response to all calls for assistance.

A better, more consistent service

- 999 emergencies and urgent calls for assistance remain a priority
- Officers based out of four hubs – and patrolling local communities to be more visible and enable a better, quicker emergency response
- New Managed Appointments Unit for a more consistent, victim focused service for non-urgent incidents
- Pre-arranged appointments at a convenient location allowing response and neighbourhood officers to remain visible and active on the frontline.
- Greater capacity to undertake proactive policing activities

Investing in the future - improving our estate, making best use of technology, working in partnership and developing our staff.

Fit for the future

- An estate that's fit for the future – investment in new modern and more efficient buildings
- A new complex in Kettering – a new custody suite, office building and training centre
- Sharing accommodation – such as basing community officers in local fire stations, and public enquiry desks in accessible, convenient locations such as council buildings
- Making the most of technology – providing officers and staff with the equipment they need to do the best possible job
- Continued collaboration with partners and other forces to make the best use of resources

Investigating crime and safeguarding vulnerable people – focusing on the needs of the victim.

Protecting you from harm

- A new Force Investigation Team will work alongside CID – freeing up response and neighbourhood officers to focus on their core role
- Investment in more resources to protect the most vulnerable
- Public Protection teams centralised in one 'hub', alongside partners such as social care, health and education
- Dedicated teams to deal with complex offences such as child sexual exploitation and cybercrime
- New Domestic Abuse Prevention & Investigation Team to provide a consistent countywide service

Policing your neighbourhood - solving local issues and being more visible and accessible in your community.

Working in and with the community

- A named local contact for every community
- Dedicated problem-solvers, able to focus on local issues and being visible and accessible
- Tackling persistent crime and anti-social behaviour that affect people's quality of life
- Address the issues of greatest community concern and in areas at higher risk of harm
- Enhanced responsibilities for PCSOs in relation to neighbourhood issues.

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Summary

